9 July 2004

Dr John Veale Head of Payments Policy Reserve Bank of Australia 65 Martin Place SYDNEY NSW 2000 St.George Bank Limited

ABN 92 055 513 070 Personal Customers Level 14

182 George Street
SYDNEY NSW 2000

Telephone: (02) 9236 3234 Facsimile: (02) 9236 1190 DX: 11139 Kogarah

Please reply to: Robert Slocombe

Dear Dr Veale,

I refer to the request of the Reserve Bank of Australia (RBA) on 11 June 2004 regarding possible designation of the EFTPOS payment system and ATM payment system.

St.George has been an active participant in the industry reform process through membership of the EFTPOS Industry Working Group (EIWG) and ATM Industry Steering Group (AISG). Through this process St.George has worked with other industry participants to identify relevant issues and potential solutions. Accordingly St.George supports the conclusions of both the EIWG and AISG as they have been presented to the Reserve Bank.

I look forward to further discussions with the Reserve Bank regarding possible designation of the EFTPOS and ATM payment systems as the outcome of the Bank's deliberations has significant impact on both St.George and our customers.

Yours sincerely,

Robert Slocombe Head of Deposits & Electronic Channels St.George Bank Limited