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# Innovation in the Payments System

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# **Review of Payments System Innovation**

#### One year in...

- Consultation paper
- Formal stage of consultations
- Posting of submissions
- Face-to-face meetings
- Round-table discussions
- Conclusions early 2012

## Key priority for the review

- Challenge: develop a governance structure that supports innovation
- Two types of innovation:
  - i. Proprietary
  - ii. System-wide
- Why co-operation is hard?
- What could be done to improve it?

# Key gaps in the system

(identifying these will help set agenda and priorities)

- Faster payments
- More convenient payments
  - addressing
  - straight-through processing
  - inclusion of (rich) data
- Common message standards

### Some analogies

- Telecommunications and transport industries
  - movement of things timely, reliable, convenient
  - different modes, costs, needs
  - private and public infrastructure
  - rules/standards
- Some early problems with governance...railway example
- A monopoly solution to governance...?
  - M-PESA

#### Real-time payments in Australia...?

- Current shortcomings...
  - within-day options: cash, visit a branch, within-bank, RTGS?
- Not a lack of proprietary innovation...
  - ...problem is guaranteeing timely throughput of payments...
    ...requires co-operation.

### Data with payments...?

 Similar problems – cannot ensure receiving institution accepts message?

## Why is co-operation so hard?

- Network externalities
- Devaluation of existing infrastructure
- Generating momentum
- Synchronisation
- Competition laws

#### Some ways forward and useful features...

- Role for the Payment Systems Board and the Reserve Bank
- Role for APCA
- Broader representation new entrants, customers private and public
- Flexibility to deal with evolving issues
- Longer-term, strategic objectives
- Existing commercial interests expertise, incentives to innovate
- Payment hubs and centralised structures

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