



## 11 Declaration

The Claimant:

- declares the particulars on this form to be true and complete;
- declares that it is the rightful owner of the damaged banknote(s) with authority to pass title to the damaged banknote(s) to the Reserve Bank;
- acknowledges that the Reserve Bank assumes no responsibility to check or verify the information provided on this form unless and to the extent that the law requires it to check and verify the identity of the Claimant;
- acknowledges that if the law does require the Reserve Bank to check and verify the identity of the Claimant, the Reserve Bank may require the Claimant to provide further information and complete a "Know Your Customer" identification process before any assessed value is paid to the Claimant;
- agrees to compensate the Reserve Bank for any loss or liability it incurs as a result of any claim made on the Reserve Bank by any other person who may have, or claim to have, an interest in the damaged banknote(s);
- agrees that the Claimant will not hold the Reserve Bank or any of its agents or employees liable for any further damage to the damaged banknote(s) which occurs while the Reserve Bank is assessing the value of the damaged banknote(s);
- acknowledges that once this claim is assessed the Claimant may receive less than the face value of the damaged banknote(s) and, in some cases, no value; and
- agrees that the Claimant has no other claim against the Reserve Bank.

A signatory signing this form on behalf of the Claimant confirms that he or she has the authority of the Claimant to do so.

Signed by or on behalf of the Claimant

*Where the Claimant is not an individual, or the signatory is an agent of the Claimant, please complete*

Name of Signatory

Capacity of signatory to bind the Claimant

Date

## 12 NNPDC Use only

Unique Identifying Number

Date received

## 13 Privacy Statement

The Reserve Bank will use your personal information to process your claim. Anti-money laundering and counter terrorism financing law may require the Reserve Bank to check and verify your identity. If it does, information you have supplied may be verified by the Reserve Bank with an appropriate third party. Your details may be disclosed to government agencies such as AUSTRAC. If you have elected to have any assessed value of damaged banknotes credited to a financial institution account, the Reserve Bank may disclose your personal information to the nominated financial institution. Unless required or authorised by law, the Reserve Bank will not disclose your personal information to anyone else without your consent.

If you provide incomplete or inaccurate personal information, the Reserve Bank may not be able to process your claim.

You can access most personal information that the Reserve Bank holds about you (sometimes there will be a reason why that is not possible, in which case you will be told why). To make a request for access, you can contact the Reserve Bank's Privacy Officer as follows:

E-mail: [privacy@rba.gov.au](mailto:privacy@rba.gov.au)

Phone: +61 2 9551 9610

Fax: +61 2 9551 8035

Post: The Privacy Officer  
Reserve Bank of Australia  
GPO Box 3947  
SYDNEY NSW 2001  
AUSTRALIA